

Code No: NR-22005-MCA

JAWAHARLAL NEHRU TECHNOLOGICAL UNIVERSITY HYDERABAD
MCA-II Semester Supplementary Examinations, February 2010
ORGANIZATIONAL STRUCTURE & PERSONNEL MANAGEMENT

Time: 3hours

Max.Marks:60

Answer any Five questions
All questions carry equal marks

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- 1.a) Explain the following w.r.t organization:
Division of labour; Span of control
- b) What is delegation of authority? Explain the basic principles of delegation of authority.
- 2.a) Distinguish between motivation and morale. Suggest measures for building high morale in an organization.
- b) Explain the role of committees in the functioning of an organization.
- 3.a) What are the steps involved in the process of decision making? Explain.
- b) Discuss the role of MIS in decision making.
- 4.a) Discuss the qualities and qualifications required by a personnel manager.
- b) "Personnel management involves two categories of functions: Managerial and Operative-Discuss.
- 5.a) Explain the features and significance of Manpower planning.
- b) Discuss the important transfers and promotion policies in an organization.
- 6.a) Distinguish between:
Training and Development; Training and Education
- b) Explain the benefits of training to the employees in an organization.
- 7.a) Explain the concept of core competence in strategic management.
- b) Write a note on the capability of organizational learning in strategic management.
- 8.a) Discuss the steps needed to overcome the barriers to communication.
- b) How do you use communication skills to manage conflicts? Explain.